Tab 2

fun main() {

println("\nSURVEY FORM")

print("\nEnter the respondent's name: ")

val name = readLine()

// Display the output

println("\nYour name is $name")

println("\nFrom 1 to 5, rate the following services:")

print("\nHow likely are you to recommend our service? ")

val a = readLine()?.toIntOrNull() ?: 0

print("\nHow satisfied are you with our website's usability? ")

val b = readLine()?.toIntOrNull() ?: 0

print("\nHow well did our support team address your concerns? ")

val c = readLine()?.toIntOrNull() ?: 0

print("\nDid our support team resolve your issue to your satisfaction? ")

val d = readLine()?.toIntOrNull() ?: 0

print("\nHow would you rate your overall experience with us? ")

val e = readLine()?.toIntOrNull() ?: 0

print("\nWas the checkout or sign-up process smooth and hassle-free? ")

val f = readLine()?.toIntOrNull() ?: 0

print("\nHow well did we meet your expectations? ")

val g = readLine()?.toIntOrNull() ?: 0

print("\nDid you feel valued as a customer during your interaction with us? ")

val h = readLine()?.toIntOrNull() ?: 0

print("\nHow clear and helpful was the information provided on our website? ")

val i = readLine()?.toIntOrNull() ?: 0

print("\nWhat’s one thing we could do to improve your experience? ")

val j = readLine() ?: "No response"

// Display collected survey data

println("\n--- Survey Results ---")

println("Respondent: $name")

println("Recommendation rating: $a")

println("Website usability: $b")

println("Support team response: $c")

println("Issue resolution satisfaction: $d")

println("Overall experience: $e")

println("Checkout/sign-up process: $f")

println("Meeting expectations: $g")

println("Feeling valued as a customer: $h")

println("Website information clarity: $i")

println("Suggested improvement: $j")

}